

VMware Horizon

Q. What is VMware Horizon?

A. VMware® Horizon™ is a family of desktop and application virtualization solutions designed to deliver Windows and online services from any cloud. With Horizon, VMware extends the power of virtualization—from data centers to devices—to deliver desktops and applications with great user experience, closed-loop manageability, and hybrid-cloud flexibility.

VMware Horizon is available for purchase through **VMware Horizon 6** for onsite virtual desktop and application deployments, or **VMware Horizon™ DaaS®** for cloud-hosted virtual desktop and application delivery.

VMware Horizon 6

Q. What is Horizon 6?

A. Horizon 6 allows IT to deliver virtual or remoted desktops and applications through a single platform to end users. These desktop and application services—including RDS hosted apps, packaged apps with VMware® ThinApp®, SaaS apps, and even virtualized apps from Citrix—can all be accessed from one unified workspace to provide end users with all of the resources they want, at the speed they expect, with the efficiency business demands. Horizon 6 is available in three editions:

- **Horizon View Standard** – Simple, powerful VDI with great user experience
- **Horizon Advanced** – Cost-effective delivery of desktops and applications through a unified workspace
- **Horizon Enterprise** – Desktops and applications delivered with cloud automation and management

Q. What features are introduced with Horizon 6?

A. With over 150 new features, Horizon 6 allows organizations to extend the power of desktop and application virtualization to support workplace mobility while driving greater levels of operational efficiency at lower costs.

New feature highlights include:

Central Management of Virtual, Physical, and BYO Images

Centrally manage virtual, physical, and BYO Windows images to streamline management, reduce costs, and maintain compliance. With Horizon 6, IT can deliver Windows services at the speed end users expect with the efficiency business demands.

Central image management is supported for

- Physical machines running Windows XP, Vista, 7, 8, and 8.1
- Full-clone persistent virtual desktops running Windows XP, Vista, 7, 8, and 8.1
- BYO devices running Windows, Linux, or Mac OS

Desktops and Applications Delivered Through a Single Platform

Deliver virtual or remoted desktops and applications through a single platform to streamline management, easily entitle end users, and quickly deliver Windows desktops and applications to end users across devices and locations.

Horizon 6 now supports a single platform for delivering hosted Windows applications and shared desktop sessions from Windows Server instances using Microsoft Remote Desktop Services (RDS), virtual desktops and ThinApp Packaged applications.

Unified Workspace with Great User Experience

With Horizon 6, IT can deliver desktops and applications to end users through a unified workspace with Blast Performance to enable consistently great experiences across devices, locations, media, and connections.

Applications that can be delivered and accessed through the unified workspace include

- XenApp 5.0 and later
- Microsoft RDS-hosted apps and desktops for Windows Server 2008 and later
- SaaS applications
- ThinApp 5.0 and later

Blast Performance includes

- Blast Adaptive UX – Optimized access across the WAN and LAN through an HTML browser or our purpose-built desktop protocol, PCoIP
- Blast Multimedia – High-performance multimedia streaming for rich user experience
- Blast 3D – Rich virtualized graphics delivering workstation-class performance
- Blast Live Communications – Fully optimized unified communications and real-time audio-video (RTAV) support. Horizon 6 now includes support for Microsoft Lync with Windows 8
- Blast Unity Touch – Intuitive and contextual user experience across devices, making it easy to run Windows on mobile

- Blast Local Access – Access to local devices, USB, and device peripherals
- Horizon Clients with Blast – Unified client for consistently great experience across devices and locations

Closed-Loop Management and Automation

Horizon 6 ensures that IT can consolidate control, automate delivery, and protect user compute resources.

- A cloud pod architecture that allows IT to easily move and locate View pods across data centers and sites.
- Cloud analytics with VMware® vCenter™ Operations Manager for View™ – Provides comprehensive visibility across a desktop environment, allowing IT to optimize the health, availability, performance, and efficiency of desktop services. vCenter Operations Manager for View now includes new application and in-guest metric capabilities as well as the ability to identify and prioritize problems affecting multiple users.
- Horizon 6 now includes cloud orchestration with VMware® vCenter™ Orchestrator™ to allow IT organizations to plug in to VMware vCloud® Automation Center™ for automated provisioning of desktops, applications, and data.

Optimized for the Software-Defined Data Center

Horizon 6 extends the power of virtualization with virtual compute, virtual storage, and virtual networking and security to drive down costs, enhance the user experience, and deliver greater business agility.

- Horizon 6 with VMware® Virtual SAN™ automates storage provisioning and leverages direct-attached storage resources to drive down storage costs for desktop workloads.

Q. What is included in the three Horizon 6 editions?

A. Horizon 6 View Standard, Horizon 6 Advanced, and Horizon 6 Enterprise are bundled with the following components and capabilities:

FEATURE	HORIZON VIEW STANDARD	HORIZON ADVANCED	HORIZON ENTERPRISE
MANAGEMENT			
Cloud Automation			
Cloud automation and self-service (Orchestrator + desktop plug-in)			•
Cloud Analytics and Operations Management			
Operations dashboard – Health monitoring and performance analytics (vCenter Operations Manager for Horizon View)			•
Capacity management – Planning and optimization (vCenter Operations Manager for Horizon			•

FEATURE	HORIZON VIEW STANDARD	HORIZON ADVANCED	HORIZON ENTERPRISE
INFRASTRUCTURE			
Storage			
Virtual storage (Virtual SAN)		•	•
Applications			
Unified workspace – XA, RDSH, SaaS, ThinApp		•	•
Hosted applications (RDSH)		•	•
Packaged applications (ThinApp)	•	•	•
Desktop Infrastructure			
Image management for physical desktops (VMware Mirage + VMware Fusion® Professional)		•	•

Table 1: Horizon 6 Features by Edition

Q. What happened to Horizon View (formerly VMware View)?

A. VMware Horizon™ View™ is still available as a standalone offering in Horizon View Standard Edition on a per concurrent connection basis at the same price as the former Horizon View Premier bundle. If you are looking for a simple and powerful desktop virtualization solution with a great user experience, consider Horizon View Standard Edition. To leverage the best of Horizon View and extend these benefits beyond VDI to provide end users with one place to securely access all their desktops and applications, purchase Horizon Advanced Edition. If you want to deliver desktops and applications with the benefit of cloud management, automation, and orchestration, choose Horizon Enterprise Edition.

Q. Is Horizon Enterprise Edition equivalent to the View Enterprise Edition?

A. No. Horizon Enterprise Edition is the most comprehensive solution in the Horizon portfolio. View Enterprise Edition reached its end of availability in 2013. Customers with VMware View Enterprise with current support and subscription (SnS) continue to receive support. These customers can also upgrade to any new Horizon edition.

Q. What is the difference between Horizon Enterprise and VMware Horizon Suite?

A. Horizon Enterprise has all the features and functionality included in VMware Horizon™ Suite, with the exception of support for file sharing. However, Horizon Enterprise includes features not bundled with Horizon Suite, such as support for hosted RDS applications and desktops, Virtual SAN and a cloud orchestration plug-in.

Q. What is the unified workspace?

A. The unified workspace is a storefront for end users to securely access their desktops, applications, and online services. It supports access to applications and desktops running Microsoft Windows Remote Desktop Services, XenApp 5.0 and later, ThinApp, SaaS, and virtual desktops with Horizon View. The unified workspace also provides IT with a central point of control on the back end to manage reporting, policy access, and delivery. The unified workspace is supported in Horizon Advanced and Horizon Enterprise editions.

Q. What is Blast Performance?

A. Blast Performance is a comprehensive set of technologies available with Horizon 6 that are designed to ensure that end users have a consistently great experience across devices, locations, media, and connections. Blast Performance extends across the following:

- **Blast Adaptive UX** – Optimized access across the WAN and LAN through an HTML browser or our purpose-built desktop protocol, PCoIP.
- **Blast Multimedia** – High-performance multimedia streaming for rich user experience.
- **Blast 3D** – Rich virtualized graphics delivering workstation-class performance.
- **Blast Live Communications** – Fully optimized unified communications and real-time audio-video (RTAV) support. Horizon 6 now includes support for Microsoft Lync with Windows 8.
- **Blast Unity Touch** – Intuitive and contextual user experience across devices making it easy to run Windows on mobile.
- **Blast Local Access** – Access to local devices, USB, and device peripherals.
- **Horizon Clients with Blast** – Unified client for consistently great experience across devices and locations.

Q. What is closed-loop management and automation?

A. Closed-loop management and automation encompasses a core set of management and automation capabilities that customers can take advantage of with Horizon. These capabilities consolidate, control, orchestrate, and protect user compute resources and leverage Mirage, Fusion Professional, vCenter Operations Manager for View, vCenter, and an Orchestrator plug-in for Orchestrator and vCloud Automation Center.

Q. What is image management for physical and virtual machines?

A. Image management for physical and virtual machines leverages Mirage and Fusion Professional to ensure that IT can easily deploy images to end users across all endpoints, including physical, full-clone virtual machines and managed virtual machines running locally. This capability is included in Horizon Advanced and Enterprise editions.

Q. Which new image management features are being introduced with Mirage and Horizon 6?

A. With Horizon 6, customers can now support Windows 8.1 physical devices. The introduction of an edge gateway removes the need for end users to use a VPN via the data center to connect their desktops to the Mirage server.

Q. What is cloud analytics and operations management?

A. vCenter Operations Manager for View provides cloud analytics and operations management for virtual desktop environments and comprehensive visibility across a desktop environment, allowing IT to optimize the health, availability, performance, and efficiency of desktop services. vCenter Operations Manager for View is included in Horizon Enterprise Edition.

Q. What is cloud orchestration?

A. Cloud orchestration with Orchestrator allows IT to plug in to vCloud Automation Center for the automated provisioning of desktops, applications, and data. This capability is available in Horizon Enterprise Edition.

Q. What is cloud pod architecture?

A. The cloud pod architecture allows customers to dynamically move and locate Horizon View pods across multiple data centers for efficient management of end users across distributed locations. This feature is available with all Horizon editions.

Q. What is VMware Virtual SAN?

A. Virtual SAN, a new software-defined storage tier, pools compute and direct-attached storage resources and clusters server disks and flash to create resilient shared storage. Virtual SAN provides customers with a low-cost storage alternative that eliminates the need to overprovision storage to ensure that end users have enough IOPS per desktop. Customers can additionally simplify storage provisioning by managing this through Horizon. Virtual SAN is included with Horizon Advanced and Enterprise editions.

Q. How do I buy VMware Horizon 6?

A. VMware Horizon 6 is available through the VMware Store and authorized VMware resellers and desktop competency partners. For more information, visit <http://www.vmware.com/go/horizon>.

Q. What happens if I am using an earlier version of Horizon (e.g., VMware Horizon View)?

A. All customers with a valid VMware SnS contract are eligible to receive a complimentary upgrade to Horizon View Standard Edition. If you do not have a current SnS contract and want to reinstate your contract, contact VMware Support or visit <http://www.vmware.com/support/questions.html>.

Horizon 6 Licensing FAQ

Q. How is Horizon 6 licensed?

A. The Horizon Advanced and Horizon Enterprise editions are available in two license models:

- **Per named user** – For virtual environments with staff that need dedicated access to a virtual machine throughout the day
- **Per concurrent connection** – For virtual environments with a high number of users who share machines throughout the day, such as students and shift workers

Horizon View Standard is licensed only on a per concurrent connection basis.

Q. How do I get a Horizon client for my devices and how much does it cost?

A. Horizon clients for different devices are included as part of the Horizon solution at no additional cost and are available in the product download portal.

Horizon View Client for iOS is available from the Apple iTunes store. A Horizon Client for Android is available from the Google Play store.

Q. Which VMware vSphere edition does the VMware Horizon 100-pack contain? How many licenses are included?

A. All Horizon editions include VMware vSphere® Desktop, which has the same functionality and features as vSphere Enterprise Plus Edition. vSphere Desktop is licensed on a per concurrent connection basis, so you can deploy as many hosts as needed to support the number of concurrent connections for which you are licensed.

Q. What if I have a third-party or homegrown connection broker but want to deploy my desktops on VMware infrastructure?

A. You can purchase vSphere Desktop on a per powered-on desktop virtual machine basis.

Q. Can I mix vSphere hosts with licenses from the Horizon 6 and vSphere hosts that are licensed via vSphere a la carte?

A. A mixed environment is not recommended because during disaster recovery, server workloads might live-migrate via VMware vSphere® vMotion® to a vSphere host running the Horizon license, which would violate the EULA. Customers are advised to keep their environments separated or purchase a la carte vSphere, vCenter, and Horizon licenses to entitle the deployment of a mixed environment.

Q. Are Add-ons still available?

A. Yes, customers with excess vSphere licenses can buy Horizon View Standard Add-ons. However, no Add-on SKU is available for Horizon Advanced or Horizon Enterprise. Customers using View Add-ons who want to leverage the functionality of Horizon Advanced or Enterprise must upgrade to these editions.

Q. Can I run other server workloads on the vSphere component that is included in Horizon View?

A. The Horizon vSphere and vCenter components are restricted to desktop deployments. A desktop virtual machine is defined as a virtual machine running the following operating systems: Windows 95/98, Windows 2000 Professional, Windows XP Professional, Windows Vista Ultimate, Windows Vista Business, Windows Vista Enterprise, Windows 7, Windows 8, Windows 8.1, or Windows Server 2008/2012. Components that make up the virtualized desktop infrastructure include VMware View® Manager™, VMware vCenter Server™ (or another connection broker), and any desktop management, performance monitoring, and automation tools used solely for hosted desktop virtual machines.

Q. Can I run Horizon View Standard Edition and Horizon View Standard Add-ons in the same environment?

A. Horizon includes all the components for end-to-end desktop deployments and is licensed on a concurrent connection basis. Horizon View Standard Add-on SKUs only include the desktop components included in View Manager. Horizon Add-ons require an a la carte vSphere license to support the concurrent connections purchased. You cannot deploy Horizon Add-ons on the vSphere edition included in Horizon, because add-ons are restricted to the number of concurrent connections purchased. It is recommended that customers choose a licensing path of bundles or add-ons to simplify license management.

Q. Can I run Horizon Add-ons on any edition of vSphere?

A. Customers running Horizon Add-on SKUs can run these workloads with any edition of vSphere, except vSphere Desktop included with the Horizon Standard, Advanced, and Enterprise editions. Customers are required to ensure that they have enough hosts to support the number of desktop workloads running at any given time. Customers purchasing Horizon Standard, Advanced, or Enterprise receive vSphere Desktop and should not require additional vSphere licenses.

Q. How can I tell if I have a vSphere Desktop license, and how is it licensed?

- A. The vSphere license included with Horizon is designated for use with desktop workloads only and appears in the license portal as “vSphere Desktop” for tracking and auditing purposes. vSphere Desktop is licensed for the total number of Horizon named users or concurrent connections you have purchased.

Q. How is Virtual SAN for Desktop licensed in Horizon 6?

- A. Virtual SAN is a feature of the Horizon Advanced and Horizon Enterprise editions and is included as part of vSphere Desktop. VSAN is licensed for up to the total number of Horizon named users or concurrent connections that you have purchased.

Q. How is ThinApp licensed in Horizon 6?

- A. ThinApp is licensed per named user, device, or concurrent connection when purchased as part of Horizon 6. You can deploy ThinApp client licenses included in Horizon 6 to physical or virtual machines. As a result, you can use ThinApp licenses purchased separately or as part of Horizon interchangeably.

Q. Which products can be purchased standalone?

- A. You can purchase Mirage, ThinApp, VMware® Workspace™, vCenter Operations Manager for View, and VSAN Desktop as standalone products.

Q. If I am a Horizon Suite customer, can I upgrade to Horizon Enterprise?

- A. Horizon Enterprise Edition is priced the same as Horizon Suite. Horizon Suite customers looking to expand can upgrade to take advantage of hosted applications and the vCenter Operations plug-in.

Q. If I am a Mirage or Workspace customer, can I upgrade to Horizon Advanced or Enterprise?

- A. Yes, you can upgrade to Horizon Advanced or Enterprise.

Q. Can I upgrade from ThinApp to a Horizon 6 edition?

- A. Yes, you can upgrade in a two-step process to either the Thin Client Suite or Horizon Add-ons and then to Horizon View Standard Edition.

Horizon Support FAQ**Q. What kind of technical support is available for VMware Horizon?**

- A. VMware requires Basic (12x5) and Production (24x7) support for all components included in the Horizon editions, including vSphere, vCenter, and View Manager. In addition, customers can purchase Business Critical Support to complement Production Support. VMware Business Critical Support offers access to a dedicated account team who will build and maintain a profile of your Horizon installation and provide regular account reviews. The VMware Professional Services organization is also available for Horizon consultations or to deploy Horizon in your organization.

For more information, visit <http://www.vmware.com/support/horizon>.

Q. Do I need to buy a VMware support contract for the Horizon 6 offerings?

- A. To ensure that you realize the benefits of Horizon quickly, a minimum of one year of Basic VMware SnS is required with the purchase of any Horizon edition. You can upgrade to Production Support and then elect to add Business Critical Support. Multiyear discounted offerings for all VMware support levels are also available.

Horizon DaaS FAQ**Q. What is Horizon DaaS?**

- A. Horizon DaaS is a VMware managed offering that enables organizations to rapidly deploy desktops and applications as an easily managed, integrated cloud service to any device, anywhere at an affordable price. Horizon DaaS allows end users to securely access their virtual desktops from any device or browser, and IT to easily manage their deployment using existing skills and tools. Backed by the trusted foundation of VMware vSphere, Horizon DaaS delivers the reliability, security and performance that IT expects, with VMware business-essential support.

Q. How does Horizon DaaS work?

- A. Horizon DaaS provides virtual desktops as a cloud service that can be delivered to any device, anywhere. End users access their virtual desktop with the VMware Horizon View Client or through the Web from the device of their choice. The virtual desktop resides in the cloud and IT can easily manage their virtual desktops using existing skills and tools. VMware provides the management of the underlying infrastructure, along with best-in-class SLAs, service, and support.

Q. Who should use Horizon DaaS?

- A. Horizon DaaS makes sense for any organization that is looking to leverage the benefits of virtual desktops but wants to
- Reduce upfront costs and move to an OpEx model with predictable economics
 - Lower the total cost of ownership of virtual desktops
 - Gain flexibility and agility and speed their time of delivery
 - Provide a great end user experience without sacrificing IT security and control

Q. What are the key features in Horizon DaaS?

- A. Key features of VMware Horizon DaaS include
- Adaptive end-user experience – A great end-user experience that adapts to any device and changing network conditions and addresses end-user needs relating to USB support, multimedia, and unified communications.
 - Simple virtual desktops – Simplified delivery of desktops and applications as a cloud service, to any device, anywhere.
 - Predictable costs – Reduce your upfront costs and lower your desktop TCO with predictable cloud economics.
 - Hybrid-cloud flexibility – Speed deployment with an architecture built for an onsite and cloud-based future. This includes seamless access to onsite or cloud desktops from a single client.
 - Integrated security and control – Gain peace of mind with integrated security, control, and support backed by VMware.

Q. Is Horizon DaaS the same as Citrix's desktop product?

- A. They are similar because both offer a complete desktop virtualization platform. However, there are major differences. The Horizon DaaS Platform was built from the ground up for cloud delivery versus onsite deployments. And the VMware solution was built for service providers while Citrix's product was built for enterprises. It is very difficult to retrofit enterprise-based software for use in the cloud.

Q. What display protocol does the Horizon DaaS platform use?

- A. Horizon DaaS supports both PCoIP and RDP for a premium end-user experience.

Q. Is your offering based on Windows VDI, RDS, or Windows Server?

- A. What makes the Horizon DaaS Platform unique is its ability to deliver all varieties of workspace models as a cloud service. Our multitenant architecture enables service providers to cost-effectively deliver full VDI desktops while honoring Microsoft licensing restrictions. Our platform can also deliver RDS session-based desktops, dedicated Windows server desktops, and individual Windows applications.

Q. How well do cloud desktops perform over WAN and 3G/4G connections?

- A. We recommend that end-user devices have 100Kbps of steady-state bandwidth for the optimal end-user experience.

Q. What kinds of IT management and security settings are included?

- A. IT can create virtual desktops using their own images or gold pattern images provided by VMware. IT can also create desktop pools for assignment of images, and desktops can be assigned to end users. IT can also manage secure connectivity to their internal network including integrating virtual desktops into their Active Directory environment. In addition, full support of multifactor authentication to the Enterprise Center and virtual desktops can be configured by IT.

Q. What display protocol does the Horizon DaaS use?

- A. Horizon DaaS supports Teradici PCoIP for a premium end-user experience. In addition with Horizon View clients, you get a great end-user experience across networks and devices with support for unified communications, USB devices, 3D, multimedia, and gestures.

Q. Does the platform support application delivery instead of full desktops?

- A. Yes. IT can choose to give end users access to specific applications running on a personal desktop. This capability is in addition to, or can be an alternative to, the user accessing a full desktop session.

Q. Can my hosted desktops access and share IT resources that might be on my corporate network (file storage, printers, and so on)?

- A. Yes. Horizon DaaS provides the ability for IT to configure secure connectivity between their virtual desktops delivered by Horizon DaaS and their corporate network. In addition, virtual desktops can be configured to part of the corporate Active Directory domain so that they function just like any other desktop.

Q. What devices or endpoints can I use to access my desktops?

- A. The beauty of Horizon DaaS is that you can use any device, anywhere to access your desktop and applications. This includes thin clients, zero clients, PCs, Macs, iPads, Android devices, smartphones, Amazon Kindle Fires, and Google Chromebooks.

Q. What types of virtual desktops are supported?

- A. Horizon DaaS supports Windows XP, Windows 7 Enterprise, 32- and 64-bit versions of Windows 7, and Windows 8. Windows Server with a client interface is also supported.

Q. Can I install my own software on these virtual desktops?

A. Yes, you can install and configure your own software on virtual desktops.

Q. Can I buy additional storage if needed?

A. Yes, you can purchase additional end-user storage and gold pattern storage.

Q. If I have Horizon 6 with View, why would I use Horizon DaaS?

A. Customers using Horizon 6 can easily extend their virtual desktop deployment with Horizon DaaS to support new projects and use cases such as mergers and acquisitions; contract, temporary, and seasonal workers; and branch offices. Also, for projects for which upfront capital is not available, Horizon DaaS provides the ability to move to an OpEx model with predictable economics for maximum flexibility and agility.

Q. How does the client experience differ from Horizon 6 with View?

A. Horizon DaaS and Horizon 6 use the same end-user client, the Horizon client. This enables a rich end-user experience that can span onsite and cloud-hosted desktops.

Q. How do I get the Horizon client for my devices and how much does it cost?

A. The Horizon client for different devices is included as part of the Horizon DaaS subscription at no additional cost and is available within the product download portal. The Horizon client for iOS is available in the Apple iTunes store. The Horizon client for Android is available in the Google Play store.

Q. Does Horizon DaaS offer a shared (nonpersistent) image model?

A. Yes, we offer both persistent and nonpersistent virtual desktops.

Q. What is the limit on the number of displays and resolutions supported for Horizon DaaS desktops?

A. The maximum number of monitors that you can use to display a virtual desktop is four. When 3D features are enabled, up to two monitors are supported with a resolution of up to 1920x1200.

Q. Does VMware put any restrictions on how many users can use a single cloud-hosted desktop?

A. There are no restrictions on the number of users who can use a desktop, but only one can be connected at a time.

Q. Will these DaaS virtual machines be able to directly access other VMware vCloud Hybrid Service offerings (like SQL instances, and more)?

A. Yes, Horizon DaaS virtual machines can be networked to other VMware vCloud® Hybrid Service™ offerings.

Horizon DaaS Licensing FAQ**Q. How do I buy Horizon DaaS desktops?**

A. You can purchase Horizon DaaS from VMware or your preferred reseller. Contact VMware Sales to learn more.

Horizon DaaS Editions come with the following capabilities and features:

DESKTOP EDITIONS	STANDARD	ADVANCED
Processor	1 vCPU	2 vCPUs
Memory	2GB vRAM	4GB vRAM
Hard disk	30GB	30GB
Optional Soft 3D	No	Yes
Average bandwidth (Kbps)	100Kbps	500Kbps
Access Device	Horizon View Clients, browser, PCoIP zero clients	Horizon View Clients, browser, PCoIP zero clients
Desktop Types	Persistent and non persistent VDI	Persistent and non persistent VDI
Available OS	Windows XP, 7, 8 x64 Windows Server 2008 R2 Windows Server 2012	Windows XP, 7, 8 x64 Windows Server 2008 R2 Windows Server 2012
Target User	Knowledge worker – productivity applications, Internet browsing, minimal multimedia	Power user – Productivity applications, Internet browsing, full HD movies and 3D

Table 2: Horizon DaaS Capabilities and Features

Q. In what markets will Horizon DaaS be available?

A. Today Horizon DaaS is available in the United States only. Additional geographic support is coming and will be announced at a later date.

Q. Can I use Horizon DaaS if I don't have View or vSphere?

A. Yes, View and vSphere are not required for purchasing or using Horizon DaaS.

Q. How can I try a Windows desktop or application from the cloud?

A. Experience a seven-day free trial of Horizon DaaS (formerly Deskton) at <http://info.deskton.com/cloudhosted.virtual.desktop.free.trial.html>.

